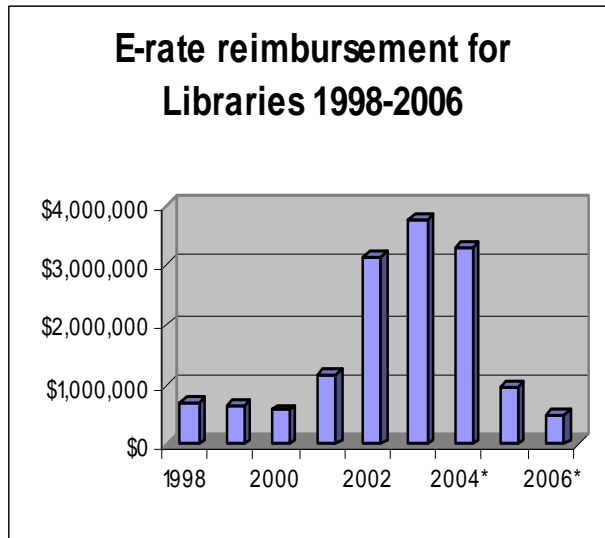


## E-rate Reimbursements for AZ Public Libraries 1998-2006



Year	Reimbursement Amounts
1998	\$700,536
1999	\$645,521
2000	\$571,489
2001	\$1,182,778
2002	\$3,162,280
2003	\$3,749,292
2004*	\$3,306,208
2005*	\$945,627
2006*	\$482,579
<b>Total</b>	<b>\$14,746,310</b>

E-rate – the Schools and Libraries Universal Service Support Mechanism – provides discounts for schools and libraries in the USA for telecom and internet access. The Arizona State Library and Archives assists public libraries by organizing trainings, providing tools, assisting with application & consultation. Arizona is among the top ten recipients of E-rate funds

Arizona State library assists Public Libraries around the state by organizing trainings, assisting with data gathering, consultation, form completion, and problem resolution.

A Governor's E-rate task force was set up to help with master contracts, outreach, development and procurement of telecom services to the rural libraries.

\* Reimbursements are on-going. Disbursements to states not affected by the hurricanes of 2005 have been delayed.

### WHO GETS THE MONEY?

The Universal Service Program distributed about \$13 billion in E-rate discounts to schools and libraries across the nation between 1998 and 2003. Here are states and U.S. territories that received the most and least funding.

#### Top 10 recipients:

New York	1,854.5
California	1,849.7
Texas	1,337.8
Illinois	610.3
Pennsylvania	437.3
Georgia	424.7
Ohio	381.1
Michigan	370.1
Florida	355.7
Arizona	303.9

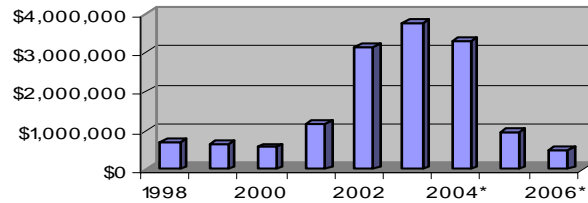
#### Bottom 10 recipients:

North Dakota	22.6
South Dakota	22.6
Montana	22.4
U.S. Virgin Islands	17.8
American Samoa	15.5
Wyoming	13.1
Vermont	10.6
Guam	10.3
New Hampshire	9.6
Delaware	8.9

Total E-rate discounts 1998 to 2003 [ \$ millions ]

Source: Universal Service Administrative Company

### E-rate reimbursement for Libraries 1998-2006



E-rate provides discounts for schools & libraries in the USA for telecom & internet access. AZ State Library assists public libraries by organizing trainings, providing tools, assisting with application & consultation. A Governor's E-rate task force was set up to help with Master contracts, outreach, development and procurement of telecom services to the rural libraries.

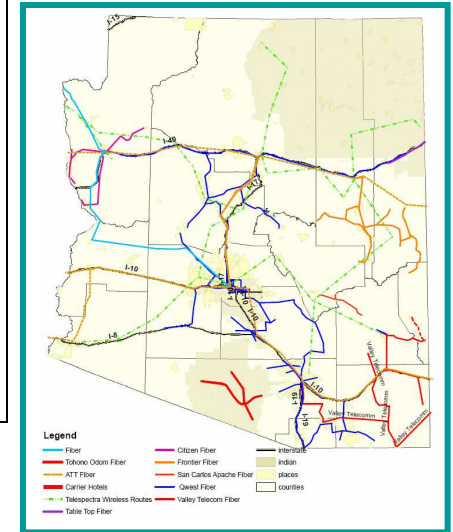
### Enhancements in AZ 2005-6

## E-rate Arizona

1998	\$700,536
1999	\$645,521
2000	\$571,489
2001	\$1,182,778
2002	\$3,162,280
2003	\$3,749,292
2004*	\$3,306,208
2005*	\$945,627
2006*	\$482,579
Total*	\$14,746,310

\* Ongoing reimbursements

Map below reflects many gaps existing in AZ Fiber by passes many areas.



### AZ is 10th in the country

#### Resources issues

No time to do it, no trained staff, no resources. Tried and had problems, gave up. Applied, encumbered but did not claim

#### Solutions

Addressed by putting together relevant information from the USAC website and also developing tools on our state websites for participants to use.

#### Vendor / Contract issues

Problems doing form 470/ RFPs and contracts. Contracts/ Bills all bundled into one big county/ city bill

#### Solutions

State filed multi-year form 470 that all libraries can use for telecommunication and internal connections. Have had dialogues with QWEST - a major vendor to address these and they and their subsidiaries are willing to work with the libraries to unbundled bills and provide prompt response to e-rate queries.

#### Training issues

Requires a level of expertise to develop confidence especially to apply for all elements Apply only for telephones because the rest require doing a tech plan in the format required by USAC

#### Solutions

Developed training and presented around the state, helping libraries fill forms, interpret rules, deal with audits and site visits; created an E-rate compatible Tech Plan template with WebJunction – Tech Atlas and providing in depth training.

#### Infra-structure building

Do not have enough vendors to choose from and hence can't get competitive rates or services

#### Solutions

State Procurement Office called for bids this year and ensured that rural AZ has at least three vendors to choose from. GITA has been working on broadband and right of way issues