

FYE 2010 Performance Measures

Law and Research Library

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	2009 Actual	2010 Actual
ACCESS														
Materials Loaned	1,246	699	612	492	1,224	419	570	602	697	620	419	501	5,394	8,101
Materials Retrieved	1,358	1,000	960	1,139	945	1,041	1,115	843	1,101	1,021	706	1,029	16,928	12,258
Questions Answered	1,493	1,431	1,092	1,139	815	863	1,074	1,282	1,431	1,451	1,087	1,150	17,112	14,308
Consultations	0	0	0	0	0	0	0	0	0	1	0	0	6	1
Other Contacts/In-State	846	725	839	1,485	867	806	819	1,044	1,170	950	821	743	14,081	11,115
Other Contacts/Out-of-State	631	61	37	478	382	252	283	462	504	356	298	163	2,138	3,907
On-Line Database Searches	7,524	9,594	7,627	5,730	4,710	4,637	4,945	5,417	7,623	5,414	4,282	4,487	68,110	71,990
Patrons Registered	3	4	1	37	2	2	48	96	3	2	5	3	218	206
Programs/Activities	0	0	0	1	2	0	6	2	5	0	1	0	17	17
Program Attendees	0	0	0	10	137	0	49	16	51	0	30	0	359	293
Tours	0	2	1	7	3	1	1	0	3	1	0	1	6	20
Tour Participants/Visitation	437	528	602	539	385	591	503	439	601	491	416	652	5,777	6,184
Facility Use	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Facility Use Participants	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Web Site Requests														
SIRSI Usage														
E-mailed Delivered														
Newsline Calls														
Total	13,538	14,044	11,771	11,057	9,472	8,612	9,413	10,203	13,189	10,307	8,065	8,729	130,146	128,400
PRESERVATION														
Materials Acquired	3,288	3,326	1,180	2,806	3,025	6,535	5,416	5,435	5,500	7,298	5,168	3,156	40,438	52,133
Materials Withdrawn/Removed	350	943	384	634	909	554	1,699	2,086	1,203	1,259	1,342	471	9,731	11,814
Materials Preserved/Treated	96,536	79,235	87,783	80,948	50,532	59,016	37,940	16,814	10,239	33,277	30,861	17,338	677,496	600,319
Materials Digitized	0	0	0	0	0	0	0	0	0	0	0	1,871	0	1,871
Materials Cataloged/Described	4,307	4,135	2,888	4,074	4,301	5,276	4,006	4,241	4,191	4,099	3,278	3,614	63,836	48,410
Reproductions														
Total	104,481	87,639	92,215	88,462	58,767	71,381	49,061	28,376	21,133	45,933	40,649	26,450	791,501	714,547
COLLABORATION														
Institutions	0	0	0	4	0	0	0	3	0	0	2	0	36	9
Programs / Activities	0	0	0	2	0	0	0	2	0	0	1	0	5	5
Program Attendees	0	0	0	24	0	0	0	212	0	0	14	0	75	250
Boards and Commissions														
Volunteer Hours	115	103	115	98	73	161	61	55	71	51	72	77	1,167	1,052
Total	115	103	115	128	73	161	61	272	71	51	89	77	1,283	1,316
LEGISLATIVE SERVICE														
Materials Loaned	24	7	10	7	12	1	21	22	7	9	13	19	248	152
Legislative Contacts	99	139	139	98	134	98	409	372	358	328	194	146	2,439	2,514
Questions Answered	8	6	9	3	8	6	18	20	12	13	5	16	178	124
Tour Attendees	0	0	0	20	18	1	0	0	0	0	0	0	0	39
Equipment Loans														
Facilities Use Permits														
Facilities Use Attendees														
In-Service Training Sessions	2	0	0	0	0	4	14	2	3	0	1	0	18	26
In-Service Training Attendees	55	0	0	0	0	4	111	41	83	0	2	0	168	296
Boxed Records in Storage (avg)														
Library Board Attendees														
Total	188	152	158	128	172	114	573	457	463	350	215	181	3,051	3,151
GRAND TOTAL														
	118,322	101,938	104,259	99,775	68,484	80,268	59,108	39,308	34,856	56,641	49,018	35,437	925,981	847,414
Customer Satisfaction													8	