FYE 2010 Performance Measures

Director's Office

ACCESS	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	2009 Actual	2010 Actual
Materials Loaned														
Materials Retrieved														
Questions Answered	0	952	1,075	1,086	789	1,447	1,077	1,170	1,253	1,248	1,049	0	11,498	11,146
Consultations	47	41	91	90	20	186	62	54	70	114	117	67	805	959
Other Contacts/In-State	199	95	449	400	62	252	321	492	196	685	520	173	8,065	3,844
Other Contacts/Out-of State	190	382	224	170	77	170	201	171	256	291	106	577	4,692	2,815
On-Line Database Searches	0	0	0	0	0	0	0	0	0	0	0	0		
Patrons Registered	0	0	0	0	0	0	0	0	0	0	0	0		
Programs/Activities	0	1	7	0	0	12	5	5	3	18	6	3	151	60
Program Attendees	0	50	111	0	0	0	36	95	26	59	431	61	659	869
Tours	0	0	0	0	0	61	0	0	0	15	0	0	250	76
Tour Participants/Visitation	0	0	0	0	0	70	0	0	1	0	0	0	337	71
Facility Use	0	0	2	4	1	1	3	7	4	5	0	1	4	28
Facility Use Participants	0	0	47	28	9	19	172	150	17	46	0	14	72	502
Web Site Requests	5,095,581	4,333,175	3,769,495	2,299,313	2,123,756	1,715,358	1,964,920	728,585	465,924	641,392	564,688	449,719	49,148,528	24,151,906
SIRSI Usage	9,477	7,074	8,952	11,466	137,417	9,793	118,810	11,202	13,742	12,801	14,605	10,946	742,053	366,285
E-mailed Delivered	0	0	0	0	0	0	0	0	0	0	0	0	47,156,050	0
Newsline Calls														
Total	**5,105,494**	**4,341,770**	**3,780,453**	**2,312,557**	**2,262,131**	**1,727,369**	**2,085,607**	**741,931**	**481,492**	**656,674**	**581,522**	**461,561**	**97,073,301**	**24,538,561**

PRESERVATION	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	2009 Actual	2010 Actual
Materials Acquired														
Materials Withdrawn/Removed														
Materials Preserved/Treated														
Materials Digitized														
Materials Cataloged/Described														
Reproductions														
Total														

COLLABORATION	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	2009 Actual	2010 Actual
Institutions	8	9	120	114	28	21	86	135	208	239	330	250	150	1,548
Programs / Activities	12	13	17	19	12	24	22	17	16	17	23	18	262	210
Program Attendees	30	150	30	30	30	30	80	52	30	30	54	30	1,933	576
Boards and Commissions	54	0	24	22	10	4	12	23	4	10	0	0	167	163
Volunteer Hours	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	**104**	**172**	**191**	**185**	**80**	**79**	**200**	**227**	**258**	**296**	**407**	**298**	**2,512**	**2,497**

LEGISLATIVE SERVICE	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	2009 Actual	2010 Actual
Materials Loaned														
Legislative Contacts	4	2	56	0	0	0	45	0	23	19	0	70	1,225	219
Questions Answered	2	0	0	0	0	0	0	0	0	0	0	0	0	2
Tour Attendees														
Equipment Loans														
Facilities Use Permits	0	0	0	0	0	0	0	0	0	0	0	0	11	0
Facilities Use Attendees	0	0	0	0	0	0	0	0	0	0	0	0	231	0
In-Service Training Sessions														
In-Service Training Attendees														
Boxed Records in Storage (avg)														
Library Board Attendees	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	**6**	**2**	**56**	**0**	**0**	**0**	**45**	**0**	**23**	**19**	**0**	**70**	**1,478**	**221**

GRAND TOTAL	5,105,604	4,341,944	3,780,700	2,312,742	2,262,211	1,727,448	2,085,852	742,158	481,773	656,989	581,929	461,929	97,077,291	24,541,279

Customer Satisfaction		

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