

General Notes

Agency performance measures were affected by the move to and subsequent opening of the Polly Rosenbaum State Archives and History building. Agency budget reductions, related staff cuts and furlough hours significantly changed service hours and staff responsibilities. In some cases numbers increased as services shifted to online delivery due to reduced public access hours, e.g. database use and online training.

Director's Office

Facility use numbers for 2008 were incurred and have been adjusted in this report.
Web hits for Arizona Memory Project jumped approximately 25% due to change in log analysis software and Google search results
Email numbers are affected by spam
No Library Board meeting

Archives

Line 5 All numbers low due to staff commitment to prep for the move, plus reduced staff/service hours after budget cuts
Line 8 2008 numbers were higher than normal because every item was pulled to measure, identify and clean in preparation for the move. These numbers reflect more normal useage
Line 11 Higher numbers reflect new policy instituted after the move to the new Rosenbaum Building of having researchers obtain a new research card each year
Line 14 Increase in hours reflects the numbers of in-state and out-of-state visitors wanting a tour of the new Polly Rosenbaum Archives Building
Line 25 Large increase in materials acquired reflects desire of state and local governments to transfer their permanent records into the new Polly Rosenbaum State Archives Building
Line 28 Increase reflects space in the new Polly Rosenbaum State Archives for digitizing materials.
Line 38 Huge increase reflect volunteers who helped staff prepare collections for the move and for 4 legislative interns who volunteered to help between March and the end of May

BTBL

Line 7 Consultations increased significantly because we began counting new patron interviews that are substantial in the amount of information provided and the amount of staff time involved.
Line 8 In-state contacts declined due to fewer mailings and outreach efforts because of budget cuts.
Lines 14 & 15 Number of hours and attendees decreased due to fewer new volunteers, no interviews, no employee hours and no events at the library.
Line 21 Newsline started offering access by email. Numbers of both phone calls and emails were being reported. The total usage numbers are down because from Feb. to June Newsline could not provide the email usage numbers. They assured us the system is calculating those and they will be reported later.

Line 26 Number of materials withdrawn decreased because all cassette players needing repair are being kept since no more are being produced.
Line 27 Number of materials preserved decreased due to slow down in audio book production because of staff changes including the studio manager leaving the agency. There was also a decrease in number of machines and books repaired because of declining volunteer numbers.
Line 36 Although the number of collaborative programs presented increased slightly the number of attendees was significantly lower. This is because most of the events this year were small and even the annual VRATE (Vision Rehabilitation and Technology Expo) attendance was down.

LDD

LDD overall measures are down due to 1 consultant leaving and the Division Director's retirement in Feb and March respectively
Increase in program attendees and activities due to expansion of Arizona Reading Program (1774,903 attendees at 2,121 programs statewide
ONBBOOKAZ articles in various newspapers around the state.

Museum
Line 8 Media based contacts FY 2008 media coverage much greater due to multiple event coverage, especially the Quarter Launch.
Line 9 FY 2008 numbers reflect article in Wall Street Journal.
Line 13 The traveling AZ Quarter Exhibits are increasing program attendance. Total attendance for the traveling exhibits was 189,486.
Line 27 Collections move completed in October.
Line 36 Larger number in FY 2008 shows impact of the Quarter Launch.
Line 38 Increase due to 38 volunteers donating 2,877 hours to the Arizona Capitol Museum in FY 2009 as a result of the museum having a Volunteer Coordinator
Line 44 Contacts include four notices
The traveling exhibits and outreach programs were very successful and added a large number of program attendees

RHD

Program Activities and Program Attendees were both up. There are now 2 people giving classes instead of just one and a couple of months Jerry gave classes to large groups
There was a small drop in the number of boxes sent to the Records Center but mainly people are not sending records here to a lack of funds and the fact that we lost one position and the manager of that section has had to refuse work since he did not have staff to do the work.
Program Activities and Program Attendees are up since outreach efforts increased
Warehouse supervisor began reporting contacts with the legislature where the previous warehouse supervisor had not reported that in the past.

Law & Research

This fiscal year brought a change in our public service hours. The last third of the fiscal year, our reduced public service hours look effect and we saw an decrease in our "access" areas, except for database usage.
Database usage (#70) increased significantly, due to the promotion of Adzlibrary for state employees and also because these sources were available for use on hours when we weren't open to users.
Division staffing changes had an effect on the statistics, with the retirement of one Interlibrary Loan person (re. circulation) and cut in work hours for our tour coordinator/trainer.
The Maps Collection was moved over to the History and Archives Division, so we are no longer keeping track of those statistics (#37)
Preservation Activities increased due to the ability to hire grant-funded workers to work on specific cataloging and preservation projects.
Materials Removed/Withdrawn (#26) increased, due to concentrated effort taken to weed outdated materials from our shelves. Some were not replaced with a newer edition.
Legislative Service Activities showed a difference this year, with a session that was focused on budget and not requiring research on a wider range of topics. Legislative interns had more available time to participate in In-service training with library resources.

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